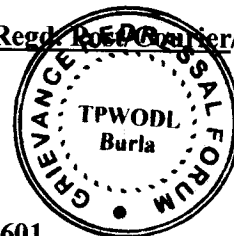


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Bargarh, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**



Ref: GRF/Burla/Div/JED/ (Final Order)/ 2146 4)

Date: 20/11/2024

**Present:**

Sri A.K. Satapathy, President  
Sri B.Mahapatra (Co-opted Member)  
Sri A.P.Sahu Member(Finance)

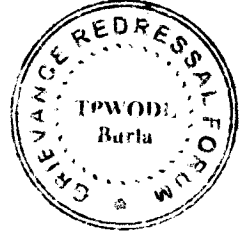
1	Case No.	BRL/785/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Gulbadan Mahananda At-Kankamal , Po-Bhatlaida Dist-Jharsuguda-768213		4135-2805-0793	7077138250
3	Respondent/s	S.D.O (Elect)-II, Jharsuguda			Division J.E.D, TPWODL, Jharsuguda
4	Date of Application	13.11.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	13.11.2024			
9	Date of Order	29/11/24			
10	Order in favour of	Complainant		Respondent	Others   √
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Laikera, Jharsuguda

**Appeared**

**For the Complainant-** Gulbadan Mahananda

**For the Respondent -** SDO(Electrical)-II, JED, TPWODL.



**GRF Case No- BRL/785/2024**

Gulbadan Mahananda  
At-Kankamal , Po-Bhatlaida  
Dist-Jharsuguda  
Consumer No-4135-2805-0793

**VRS**  
SDO(Electrical)-II, JED, TPWODL.

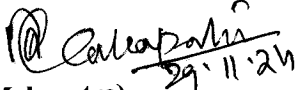
**COMPLAINANT**

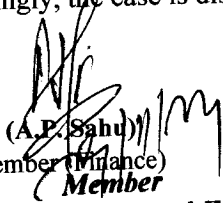
**OPPOSITE PARTY**


The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

  
(B. Mahapatra)  
(Co-Opted Member)  
**Co-opted Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**  
Copy to:-

  
(A.P. Sahu)  
Member (Finance)  
**Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

  
A.K. Satapathy  
(President)  
**President**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

1. Gulbadan Mahananda, At-Kankamal , Po-Bhatlaida, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.)-II, JED, Jharsuguda, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.oriarc.org](http://www.oriarc.org) under the "head "Cases-> "GRF".)

03  
Lanka  
20/11/17

**GRIEVANCE REDRESSAL FORUM,**  
Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017.

E-mail: grf.burla@tpwesternodisha.com

GRIEVANCE REDRESSAL FORUM

Received

Complaint No. \_\_\_\_\_

No.....

Di.....

TPWODL, Burla

SC No - 41352805 0793

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.  
Gulbadan mahamanda, At- Kankamal, po- Bhatkrida  
Dist- Jharsuguda, pin - 768213  
mob 7077138250

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

785  
24

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ବିଦ୍ୟୁତ୍ ଜଳାଫଳା ୭ କାହାଣୀ ଚିନ୍ତି ଜି.ବି.ସି. ଲାଇସେନ୍ସ  
ଉପ ବିଭାଗୀୟ ଅଫିସର. ଗୋଟିଏ ଲାଇସେନ୍ସ ଲେଖକ ଚଳେ କିନ୍ତୁ ଲାଇସେନ୍ସ  
ବିଭାଗୀୟ ଅଫିସର ୨୦୦, ୮୦୦, ୫୦୦ ଲାଇସେନ୍ସ ଚିନ୍ତି କଲି କିନ୍ତୁ  
ଲାଇସେନ୍ସ ପ୍ରତି, ଲାଇସେନ୍ସ ଲାଇସେନ୍ସ ପ୍ରତିଷ୍ଠା କରୁ ଚିନ୍ତି. କି ଲାଇସେନ୍ସ  
(4) Relief sought for. କିନ୍ତୁ ଲାଇସେନ୍ସ ଲାଇସେନ୍ସ ୧.

(5) Any interim relief sought for, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

(7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) Complain no allotted by the office of ESO/SDO/EE, if any

Place - Bhubaneswar

Date -

Signature of the Applicant